



ANNUAL REPORT

JULY 2025 – JUNE 2026





REPORT FROM THE CHAIR

It is my pleasure to present the Chair's Report for the Christchurch Central City Business Association (CCBA) for 2026.

The past year has been another significant period for our Central City. After many years of redevelopment, planning and investment, the city we envisaged is emerging. The opening of One New Zealand Stadium, the completion of Parakiore, the continued success of Te Pae, increasing residential development and ongoing private investment are all changing the way people experience Christchurch, and are contributing positively to how the city is perceived.

A Central City with growing momentum

A successful Central City is fundamental to Christchurch's attractiveness and economic performance. It is where people come together to work, shop, dine, stay, attend events and, increasingly, to live.

Major events are bringing significant numbers of people into the city. ChristchurchNZ reported that seven major events between April and June attracted more than 157,000 attendees, including more than 66,000 visitors from outside Christchurch, generating an estimated \$31 million in visitor spending. We see the impact at street level in increased foot traffic, busy hospitality businesses and strong accommodation demand. The opportunity now is to ensure this activity translates into sustainable economic benefits for the businesses that have invested in our Central City.

Advocacy

Providing central-city businesses with a strong and credible voice remains one of our most important responsibilities. Throughout the year CCBA has advocated directly with Christchurch City Council, elected members and key city partners on rates and Council expenditure, accessibility around major events, parking and vehicle access, pedestrian safety, e-scooter behaviour, the Bus Interchange, and the management and presentation of public spaces.

We continue to support investment that strengthens Christchurch, while holding the view that expenditure must be disciplined, evidence-based and capable of delivering genuine economic, social or community value. Our role is to work constructively with Council and our city partners, while being prepared to speak clearly and independently on behalf of our members.

Central City safety

Safety has remained one of the Association's highest priorities. The CCBA Safety Team continues to provide an important presence in the Central City, working alongside New Zealand Police, Christchurch City Council, Christchurch City Mission, other security providers and local businesses.

Through the Inner City Collaborative Working Group, we have strongly advocated for a coordinated Central City Safety Strategy. That work is now underway and brings Council, Police, social agencies, businesses and other stakeholders together around clear responsibilities, priorities and measurable outcomes. Our focus is on ensuring it results in practical action that improves both actual safety and perceptions of safety, particularly after dark.

Supporting and promoting our members

It has been particularly pleasing to see continued growth in membership. Our focus remains on delivering tangible value through advocacy, business promotion, connections, information sharing and stronger relationships between businesses and the major organisations operating in the Central City. Our digital channels continue to play an important role, with individual business and new-opening profiles achieving strong reach and engagement.

We have also valued our relationships with ChristchurchNZ, Venues Ōtautahi, Te Pae, Parakiore and other city partners. As the venues and events programme develops, an important priority will be connecting those visitors with the wider Central City economy, encouraging event attendees, conference delegates, residents and visitors to shop, dine, stay and spend time in the city before and after events.

Creating a Central City we are proud of

CCBA continues to advocate for a high-quality Central City environment, including street maintenance, cleanliness, lighting, landscaping, accessibility, activation, Christmas decorations and the overall presentation of our public spaces.



These matters may appear small alongside major infrastructure projects, but they have a significant influence on how people experience the Central City. With the anchor projects complete, there is an opportunity to shift attention to these details and ensure the quality of our streets matches the investment made in the city.

Looking ahead

Christchurch has entered a new phase. For many years the focus was on bringing people back into the Central City. Increasingly, they are already coming, to attend events, visit our attractions, work, shop, dine and live. Our challenge now is to make the most of that momentum.

For CCBA this means focusing on how increased visitation generates greater economic activity, how we encourage more people to live and work in the Central City, how our businesses benefit from Christchurch's growth, and how we continue improving the overall Central City experience. These priorities will help inform the upcoming refresh of our Strategic Plan.

I have often described Christchurch as a diamond formed under considerable pressure, with the city progressively adding its facets over the past decade through significant public and private investment. The Central City is where those facets come together. Our focus now must be on continuing to polish that diamond, ensuring Christchurch Central is safe, accessible, attractive, economically successful and recognised as one of Australasia's great small city centres.

Acknowledgements

I would like to acknowledge our Manager, Paul Lonsdale, for his continued commitment to CCBA and the Central City business community. Paul's extensive relationships across Council, Police, city agencies, businesses and community organisations remain an important part of the Association's effectiveness.

I also thank my fellow Executive Committee and subcommittee members for the considerable time, expertise and commitment they contribute, and particularly acknowledge our retiring members Pete Glasson and Shafeeq Ismail for their contribution to the Board and the wider Central City business community. Thank you also to ChristchurchNZ, Christchurch City Council, New Zealand Police, Venues Ōtautahi, Te Pae, Parakiore and the many other partners that work alongside us.

Finally, and most importantly, thank you to our members. Your continued investment, resilience and belief in Christchurch Central ultimately make our city what it is.

Christchurch has considerable momentum. We have the infrastructure, the investment and the events, and increasingly we have people from throughout New Zealand deciding this is where they want to be. Our diamond has been formed. Our job now is to make sure it shines.



Annabel Turley

Chair, Central City Business Association



CITY TOUR

TATTOO STUDIO

Information Technology
at Whitecliffe in Feb 2023

Intake opens now for Feb 2023
Gain essential knowledge, skills, and
practical experience through a range of
workshops to design final programmes.



Bella
coffee - food - pe

EXECUTIVE SUMMARY

July 2025 – June 2026



The CCBA continued to strengthen its role as a key advocate and support organisation for Christchurch Central City businesses during a period of significant growth, economic transition, and city activation. Strong progress was achieved across member engagement, safety and security, stakeholder collaboration, communications, and strategic planning.

Membership growth remained positive, with 47 new members joining during the year alongside strong engagement across retail, hospitality, accommodation, and service sectors. Under the direction of the board, I completed a major upgrade of our digital infrastructure, including the launch of a new public-facing website, improvements to the member portal, and a comprehensive audit of more than 1,200 businesses within the service area. These improvements have strengthened communication capability, operational efficiency, and member engagement.

A major operational priority during the year was supporting member readiness for increased activity associated with One New Zealand Stadium and Parakiore Metro Sports facility. Ongoing engagement occurred with Venues Ōtautahi, Christchurch City Council, ChristchurchNZ, and other city stakeholders to help establish a commercial forum, facilitate member events and venue tours, and ensure businesses were informed of upcoming opportunities and operational impacts associated with major events and increased visitation. The opening of the stadium and associated events generated strong foot traffic and increased activity throughout the Central City.

Safety and security coordination remained a core area of focus throughout the year. Reported incidents continued to trend well, supported by proactive patrol activity, regular business engagement, and strong working relationships with Police, City Mission, Housing First, and Council staff. Theft remained the primary issue affecting businesses, while rough sleeping, begging, and antisocial behaviour fluctuated periodically in response to seasonal and wider social factors. The Safety Team continued to receive positive feedback from our members and external agencies regarding responsiveness, visibility, and the quality of reporting provided.

Operationally, substantial work was completed in relation to governance support, financial reporting, annual planning requirements, AGM preparation, and implementation of the updated Constitution. A new two-year security services contract was also negotiated and finalised and on budgeted cost projections.

Throughout the year, regular monitoring of economic and trading conditions continued, with members reporting mixed trading conditions amid ongoing national economic pressures, rising fuel costs, and softer discretionary spending. However, Christchurch & Canterbury continued to show comparatively strong economic indicators, supported by tourism growth, increased event activity, business growth, population increases, and continued Central City development.

Overall, the year reflected steady operational progress across core service delivery areas, continued strengthening of stakeholder relationships, improved member engagement, and growing confidence in the long-term direction and activity levels of Christchurch Central City.

Paul Lonsdale

Manager, Central City Business Association

2024-2027

OUR PRIORITIES

The central city has experienced significant growth since our 2021 Strategic Plan, prompting the board to initiate a strategy refresh. To help guide our direction, we surveyed our members for input on priority areas and sought feedback from key strategic partners, including Christchurch City Council and ChristchurchNZ.

Ratepayers and signed members were given early access to the Strategic Plan Refresh and were also made available to members attending the 2024 AGM where our board Chair Annabel Turley moved that the Strategic Plan Refresh be formally adopted.

For the 2024 – 2027 period we set out our priorities as follows:

VISION

Christchurch Central is a welcoming vibrant City Centre where businesses thrive, our culture and story is shared, and growth is supported and celebrated

PURPOSE

To be an effective representative body for the Central City business community focused on strategy, advocacy, accessibility, marketing and safety.

- ▶ **ADVOCACY**

Advocate for members on Central City issues that are important to members, businesses and contributing ratepayers and engage constructively with partners on those issues.
- ▶ **MARKETING & ENGAGEMENT**

Engage with our members and key city partners and strategically market the Central City offering using available resources effectively and efficiently.
- ▶ **THE PLACE TO BE**

Contribute to a Central City that attracts businesses and new investment, and maintain a clean, safe city environment that people want to regularly visit and enjoy.

2025-2026

REFLECTING OUR STRATEGIC PRIORITIES

OUR 2025-26 WORK PLAN ACTION INCLUDED:

What we said we would do	Who	When	Why
Update governance structure by establishing committees	Board	Following AGM	To align Board structure and workload with CCBA strategic priorities

What We Did:

Over the past year, the new committee structure has strengthened the Board’s governance effectiveness by providing greater focus on key areas of responsibility. This approach has improved the Board’s ability to respond to identified issues while making better use of the individual skills, experience, and strengths of Board members.

DELIVERING OUR 2025/26 ANNUAL WORK PLAN

PRIORITY ONE ADVOCACY

Advocate for members on Central City issues that are important to members, businesses and contributing ratepayers and engage constructively with partners on those issues.

ADVOCACY & ENGAGEMENT SUMMARY

Our Chair Annabel Turley regularly fronts the media on issues that concern our members, and we meet regularly with Christchurch City Council senior staff through our CCC Liaison Committee to discuss city issues. Advocacy remained a key focus during the year, with some advocacy initiatives undertaken to ensure the perspectives of our members were considered in the development and discussion of important local issues.

What we said we would do	Who	When	Why
Continue advocacy on behalf of central city businesses	Advocacy committee & Board	All year	To be a voice for members on important issues for central city businesses
What We did			
1. Te Kaha and surrounding streets	We did a written submission on the proposed changes to the proposed changes to the surrounding Te Kaha Streets to ensure we continue to have an accessible city		
2. Improving City Safety Perceptions	We are an active member within the Inner-City Collaborative. Our aim is to build stronger working relations with the Police, City Mission, City Council and other key social agencies		
3. Advocated to have a coordinated approach to feeding people in need	With the increasing presence of charitable organisations providing food services within the City Centre we advocated for greater coordination through a formal register of providers, which is work in progress.		
4. Annual Plan Submission	We completed a submission on the annual plan		
5. Central City Safety Strategy	We advocated for the development of a Central City Safety Strategy to help identify current and emerging issues. Through the inner-city collaborative, we secured funding for this work to be carried out.		
What we said we would do	Who	When	Why
Liaison with Council, Police and social agencies	Advocacy committee & Board	All year	To connect with key organisations within central city

What We did

SUBMISSIONS TO THE CHRISTCHURCH CITY COUNCIL

Our Board submitted to the Council's Annual Plan, again voicing strong concern about proposed level of rate rises and their potential impact on our members. As the plan was under development, we continued to engage to ensure that business perspectives are not overlooked, and raising concerns about using public funds to fund a commercial hospitality operation at the Art Centre and the proposed reintroduction of the inner-city shuttle along at a potential cost of over \$1.5m

INNER CITY COLABORATIVE WORKING GROUP

The Inner-City Collaborative Working Group, comprising the CCBA, Police, Council, City Mission, Corrections, Housing First, Central Library, and other agencies as required, met several times throughout the year.

The group focused on emerging challenges, including the increasing presence of charitable organisations providing food services within the City Centre and the need for greater coordination through a formal register of providers. The CCBA also successfully advocated for funding to support the development of an Inner-City Safety Strategy. The strategies intention is to help identify current and emerging issues, improve understanding of their causes and impacts, and establish pathways to positive and sustainable solutions and this will be led by the group.

PRIORITY TWO

MARKETING & ENGAGEMENT

Engage with our members and key city partners and strategically market the Central City offering using available resources effectively and efficiently.

MARKETING & COMMUNICATIONS

Building on our ongoing commitment to member engagement, communication, and storytelling, we expanded our focus this year to include stronger connections with the city's new major public facilities. Through partnerships with Venues Ōtautahi and Parakiore, we worked to create greater awareness of opportunities arising from these significant investments and to strengthen links between venue activity, major events, and the central city business community, helping members maximise the benefits of increased visitation and City Centre activation.

What we said we would do	Who	When	Why
Develop Commercial Win-Win Partnerships with partners, service providers and businesses	Marketing & committee	March 2026	To support members' efforts to bring customers and visitors to central city to shop, eat and enjoy central city offering
Digital Management Communicate with members	Manager & Marketing committee	Ongoing	To engage with members
Run Member events	Manager	Ongoing	To build relationships with key partners as new civic assets come on stream

What We did

CCBA WEBSITES

During the year, we completed a comprehensive redevelopment of the CCBA website and launched a new members-only portal under the same web address. The secure login facility provides members with convenient access to key organisational documents and information, including Annual Reports, Annual Plans, meeting agendas and minutes, Manager's Reports, Safety Team statistics, and CCBA submissions. This investment has improved member access to information, enhanced transparency, and strengthened communication between the Association and its members.

COMMUNICATION WITH MEMBERS

We had another strong year of engagement, connection, and growth across the central city business community and provided members with opportunities to engage with our strategic priorities and contribute to discussions on issues affecting the central city. Communication with members remained strong, with 15 member newsletters distributed during the year, achieving an average open rate of 38.5%. This level of engagement reflects the value members place on receiving timely updates, advocacy information, and insights into the Association's activities and achievements, where other average open rates often fall in the 25–35% range.

COMMERCIAL PARTNERSHIPS

We had a strong year in developing and strengthening our commercial partnerships. This included working with Venues Ōtautahi to help establish its Commercial Forum, creating stronger connections between the venue and the central city business community. We also progressed a partnership with Parakiore, aimed at fostering greater engagement between major events and activities at the facility and our membership, while creating opportunities to support increased visitation and economic activity within the central city.

CCBA MEMBER SURVEY

CCBA members expressed a highly positive view of events in Christchurch Central, recognising their contribution to increased visitation, customer activity, spending, and the overall vibrancy of the city. Respondents particularly valued the role events play in attracting new visitors and enhancing Christchurch's reputation as a destination.

While some businesses experienced challenges relating to road closures, parking, access, and communication, these concerns were generally seen as areas for improvement rather than barriers to hosting events. Overall, members support the continued growth of major events in the city and believe they deliver significant long-term benefits for businesses, residents, and Christchurch's economic vitality.

KEY ACHIEVEMENTS

- Comprehensive Member Outreach:**
 Our manager visited all members to update the CCBA's comprehensive member database. This effort has enabled us to maintain accurate records and better understand member needs.
- Membership Growth:**
 We successfully signed 47 new members, reflecting the growing value businesses see in being part of the CCBA network.
- Increased Business Engagement:**
 Both the CCBA Safety Team and the CCBA Manager conducted regular visits to businesses throughout the year. These visits provided opportunities to offer direct support, gather feedback, and build stronger community ties.
- Showcasing Our People & Businesses:**
 We featured 4 "Our People" member stories, and 33 social media member posts highlighting the individuals and businesses helping celebrate, promote the diversity and innovation within our City Centre.
- Ongoing Communication:**
 We published 15 E-Member Newsletters, ensuring our members remained informed about initiatives, opportunities, and developments affecting the central city.
- Member Survey**
 We surveyed our members to gauge their views on how they perceived the effects of events on their business and the city overall. There was an overwhelming positive response from members. However, the Board has advocated for council to have an event management plan to ensure events are spread more evenly throughout the year.



MEMBER EVENTS & PROMOTIONS

Over the year we ran a series of member events and promotions including:

- Brooke van Velden** 9th July 2025
 Brook contacted the CCBA and wanted to engage with our members to listen to any concerns and share updates from the Government that affect businesses
- Retail Crime Forum** 30th July 2025
 Working with the Governments Ministerial Advisory Group for Retail Crime, to update members on changes to legislation impacting the retail sector
- CCBA AGM** 2nd September 2025
- Venues Otautahi Commercial Forum** 20th October 2025
 To support all retail, hospitality, and accommodation operators in the surrounding area to both leverage the opportunity of the Stadium and work together to resolve any challenges presented by new and greater volumes of activity in its vicinity.
- Summer Media Campaign** 22nd December 2024 – 18 January 2026
 The campaigns "So Much on Offer" intent was to promote our new website and to raise awareness of the central city offer over the busy summer holiday season.
- Parakiore Member Tour** 25th November & 3rd December 2025
 We invited our members to join us for a tour of the new metro sports facility and hear how this facility will benefit the central city business sector
- Venues Otautahi Commercial Forum** 24th June 2026

SOCIAL CHANNELS

We had an exceptional year across our social media platforms, with a continued focus on promoting Christchurch Central City as a destination and showcasing the businesses that contribute to its unique offering. We delivered a successful targeted summer campaign called "So Much on Offer" alongside 33-member highlight posts designed to increase visibility and engagement for our members.

Audience engagement increased significantly over the reporting period, with overall engagement rising by 160%. Our content reached more than 2.5 million viewers and generated 1,792 new followers, bringing our total audience to a record 19,751 followers across all social media platforms.

PRIORITY THREE

PLACE TO BE

Contribute to a Central City that attracts businesses and new investment, and maintain a clean, safe city environment that people want to regularly visit and enjoy.

As part of our ongoing Priority Three work, we continue to focus on enhancing the perception, safety, and overall experience of Christchurch Central City. Collaboration with key stakeholders, community organisations, and member businesses remains essential in delivering a safer, more welcoming, and vibrant city environment.

To support this objective, we now fully fund and manage the CCBA Safety Team programme. The Safety Team continues to play an important role in monitoring and responding to street-related issues while working closely with Police, Council, City Mission, and other partner agencies. These collaborative efforts continue to deliver positive outcomes, with long-term reductions in reported incidents and continued positive feedback from businesses and city users regarding safety and amenity within the Central City.

What we said we would do	Who	When	Why
Continue management of CCBA Safety Team	Manager	All year	To continue to focus on central city safety and support members by having a safety presence within the central city
Manage the Christmas Decoration Installation Contract	Manager	November 2025	To be festive & welcoming over the Christmas period

What We did

MAINTENANCE & CLEANING

We continue to work closely with the Christchurch City Council to help maintain a clean, safe, and well-presented central city environment. Through daily audits of the City Centre, our manager identifies maintenance issues, street cleanliness concerns, and potential trip hazards at an early stage, enabling prompt reporting with Council teams.

This proactive approach has become increasingly important with the opening of One NZ Stadium and the resulting increase in visitor numbers and pedestrian activity. By identifying and addressing issues quickly, we help ensure the central city remains safe, accessible, and welcoming for businesses, workers, residents, and visitors alike.

CHRISTMAS DECORATIONS

Last year, the Christchurch City Council approached the CCBA to manage the city's Christmas Decorations Installation Contract, which we agreed to on a trial basis. The trial was successfully delivered, with the installation completed on time and without issue. Following this successful outcome, we are working with Council to continue delivering the contract on behalf of the city, while also exploring opportunities to enhance the quality and impact of the Christmas decorations in future years.

CCBA SAFETY TEAM MANAGEMENT & STATISTICS

Under the direction of our Manager, the CCBA Safety Team has maintained a strong and visible presence throughout the central city, responding quickly to incidents, supporting businesses, and helping to de-escalate issues before they escalate further. While the central city continues to face social and safety challenges, the team's proactive approach, strong member relationships, and close collaboration with Police and partner agencies have helped maintain a safe and welcoming environment for workers, visitors, and residents. The reintroduction of the Police Beat Team has further strengthened this collaborative approach.

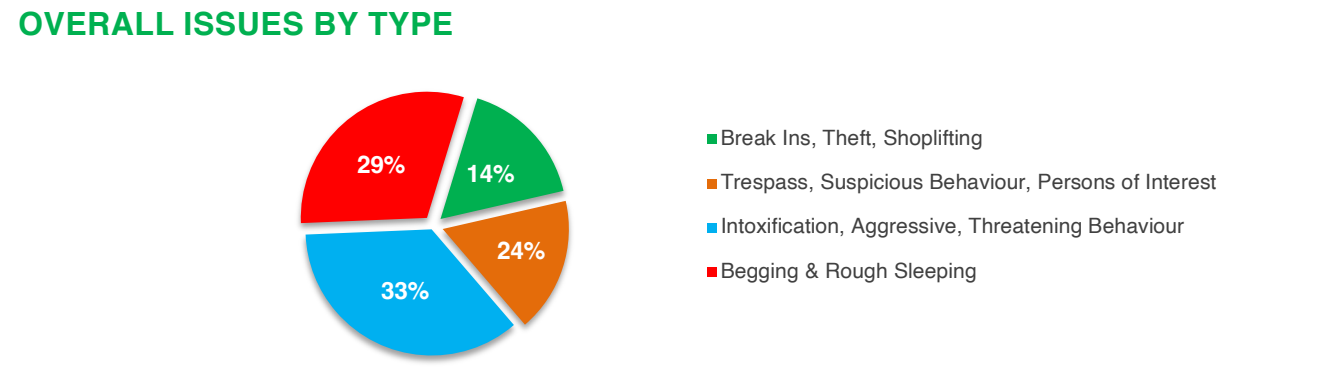
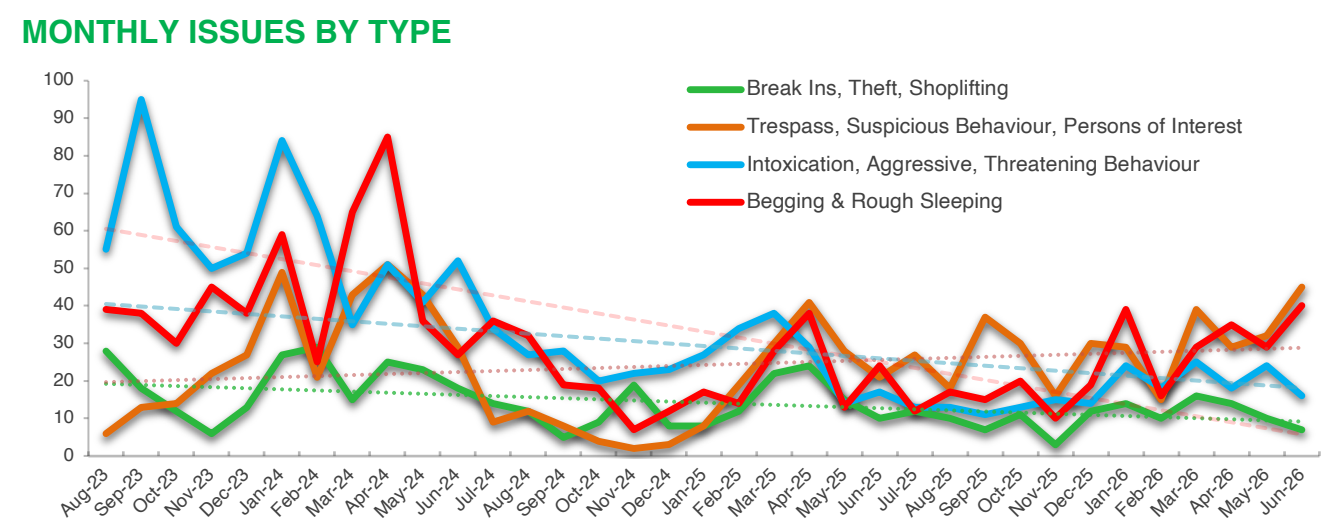
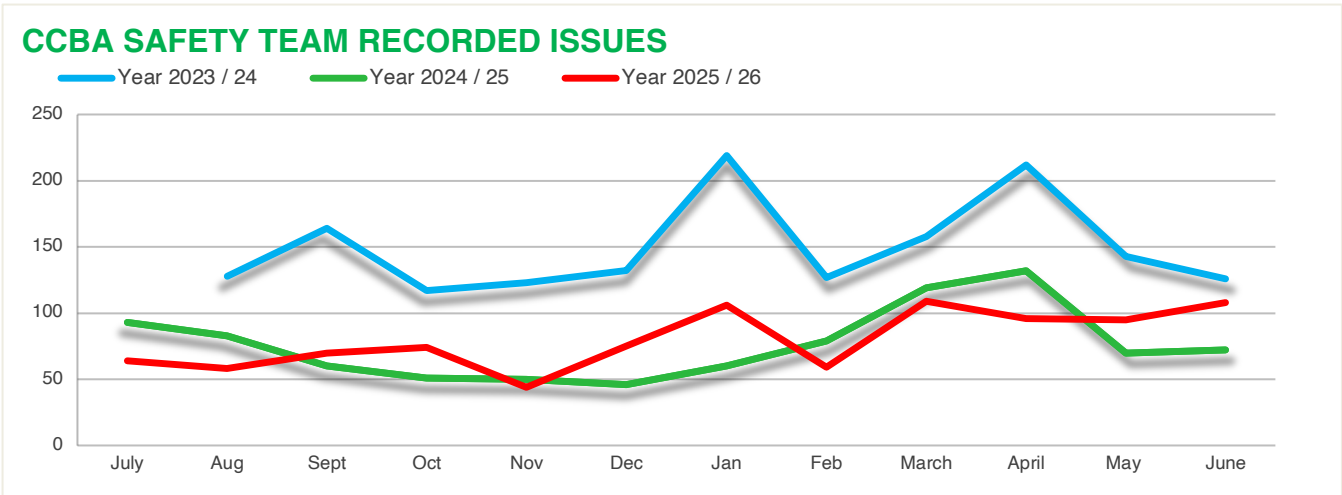
As of 31 June 2026, the CCBA Safety Team had responded to 3,533 incidents since the service began, including 958 incidents during the past year. Encouragingly, overall recorded issues have declined by 42.3% over the past two years, reflecting the positive impact of coordinated safety initiatives and ongoing engagement across the central city.

Analysis of the reported incident data indicates that a disproportionately small number of individuals accounted for a significant share of all recorded incidents. Of the total 3,533 incidents recorded since we started the safety service, 923 (26%) were attributable to just 17 individuals. This concentration demonstrates that overall incident volumes were regularly influenced by a small cohort of repeat individuals, highlighting the importance of targeted interventions to reduce future demand.

CCBA SAFETY TEAM STATISTICS CONTINUED

A deeper breakdown of the data reveals a continued reduction across some categories in particular, Intoxication, aggressive and threatening behaviour since we started in 2023. However, we still had a slight increase over last year's figures highlighting the ongoing need for our safety team service.

Category		2024 / 26		2025 / 26
1. Break-ins, theft, and shoplifting.....	↓	41.1%	↓	20.2%
2. Trespass, suspicious behaviour, and persons of interest...	↑	9.1%	↑	87.5%
3. Intoxication, aggressive or threatening behaviour.....	↓	68.2%	↓	34.8%
4. Begging and rough sleeping.....	↓	42.3%	↑	8.9%
TOTAL CHANGE OVER THE YEAR		↓	↓	4.8%



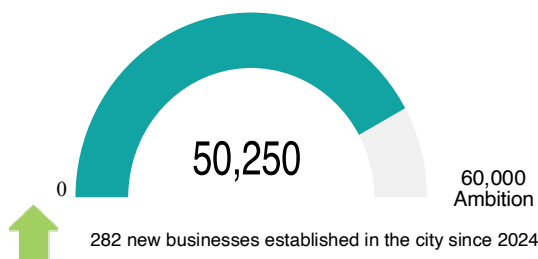


KEY CITY CENTRE PERFORMANCE METRICS

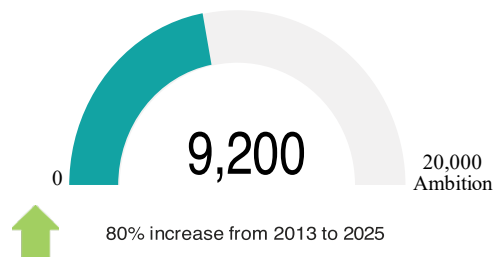
A crucial aspect of our work is to keep track of key City Centre metrics. Below the city metrics highlight the central city is performing well in terms of employment, residential growth, spend, and foot traffic data.

Strong growth in new residents now living in the Central City and we are ahead on all other targets and now commanding 18% of the city's overall retail spend along with a very strong commercial and retail sector.

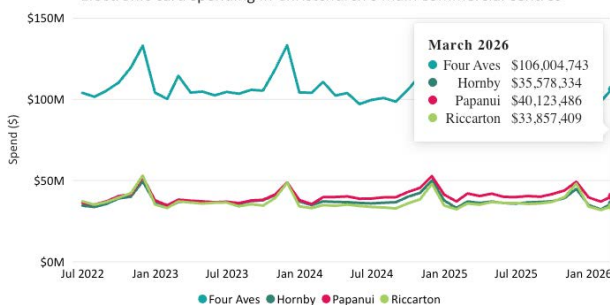
Employees that work in the Central City



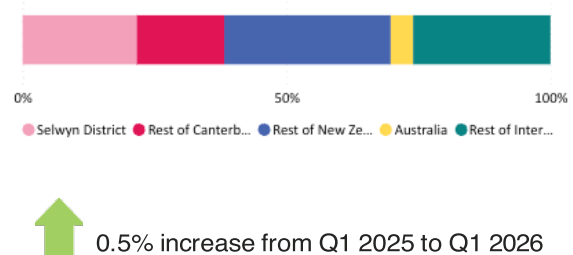
Residents that live in the Central City



Electronic card spending in Christchurch's main commercial centres



Annual visitors spend in the Central City by origin



The Central City continues to demonstrate strong growth and increasing economic activity. The resident population reached an estimated 9,200 people in 2025, while employment grew to more than 50,000 workers within the City Centre. The Central City also continues to account for approximately 18–20% of all retail spending across Christchurch, highlighting its importance as the region's commercial, employment, and visitor destination.

These indicators reflect the continued success of the Central City's regeneration, supported by increasing business activity, growing residential development, and the ongoing attraction of visitors, workers, and investment into the heart of Christchurch.

Data sources: [Christchurch City Council Progress Dashboard](#)

CBD VACANCY RATES

Source: [CBRE](#) - [Inside Retail NZ](#) - [Colliers](#)

City	Prime CBD Retail Vacancy	Overall CBD Retail Vacancy
Christchurch	Effectively 0% in prime retail precincts (Cashel Mall and High Street), with vacancy remaining extremely low and strong tenant demand continuing through 2025.	Extremely low across prime CBD retail precincts, with demand continuing to outstrip supply in key locations.
Wellington	1.13% prime CBD retail vacancy (latest available prime retail survey).	9.8% overall CBD retail vacancy as of December 2025.
Auckland	Prime CBD retail rents remain strong, but vacancy is best reported as 11.0% strip retail vacancy in the CBD as of June 2025.	11.0% CBD strip retail vacancy as of June 2025.

CBD Office Vacancy Rates Comparison

City	Overall Vacancy	Prime-Grade Vacancy
Christchurch	7.4% (H2 2025, reported in 2026)	Prime vacancy declined significantly, estimated around 3–4% following several major leases.
Wellington	12.3% (December 2025, reported in 2026)	7.5% prime vacancy.
Auckland	16.2% (December 2025, reported in 2026)	8.5% prime vacancy

- Christchurch continues to demonstrate the strength and resilience of its commercial property market relative to New Zealand's other major centres.
- While office vacancy rates have increased nationally in response to changing workplace trends and economic conditions, Christchurch has maintained substantially lower vacancy levels than Auckland and Wellington.
- These figures reflect ongoing confidence in Christchurch as a place to invest, work, and do business, supported by continued population growth, business activity, and investment in the central city.

Source: [Colliers](#) - [CBRE](#) - [Inside Retail NZ](#) - [JLL](#)



OUR MEMBERSHIP AND GOVERNANCE

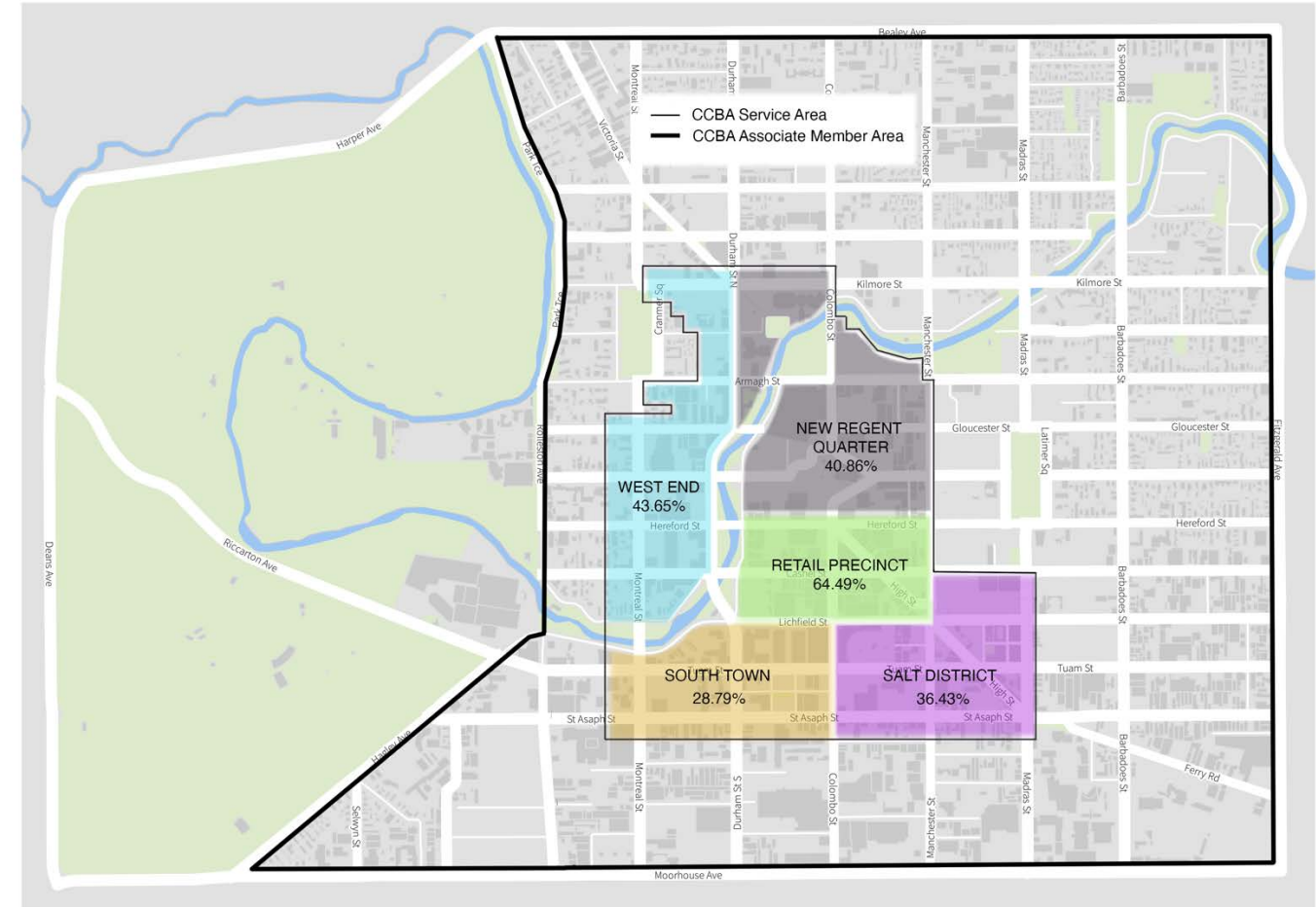
CCBA MEMBERSHIP

In 2025 / 26, the total number of rateable properties within our service area contributing to the CCBA targeted rate was \$575 per property.

Service Area Business Information	2024	2025	2026
Total Businesses	1126	1137	1222
Total Signed Members	592	615	649
New Signed Members	21	40	47
Members Closed	1	20	23

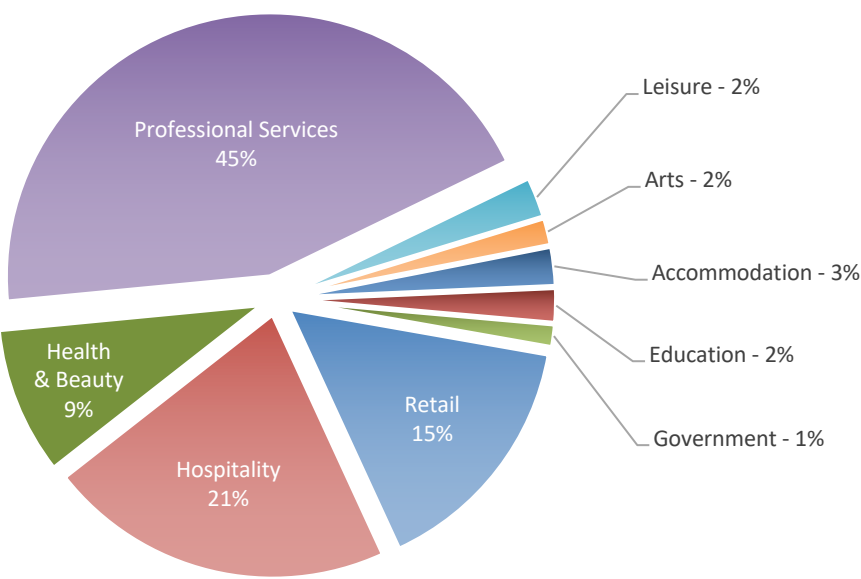
MEMBERS GEOGRAPHY		Total Members	Total Businesses	Members % Per Area
1	Retail Precinct	287	428	67.06%
2	West End	79	181	43.65%
3	New Regent Quarter	76	188	40.43%
5	South Town	19	66	28.79%
6	Salt District	98	269	36.43%
7	Property Owners	43	43	
8	Associate Members - Outside Service Area	47	47	
TOTAL MEMBERS		649	1222	53.11%

CCBA MEMBER BUSINESSES PROPORTIONATE TO ALL BUSINESSES IN THE CITY NEIGHBOURHOODS



DIVERSITY OF OUR MEMBERSHIP

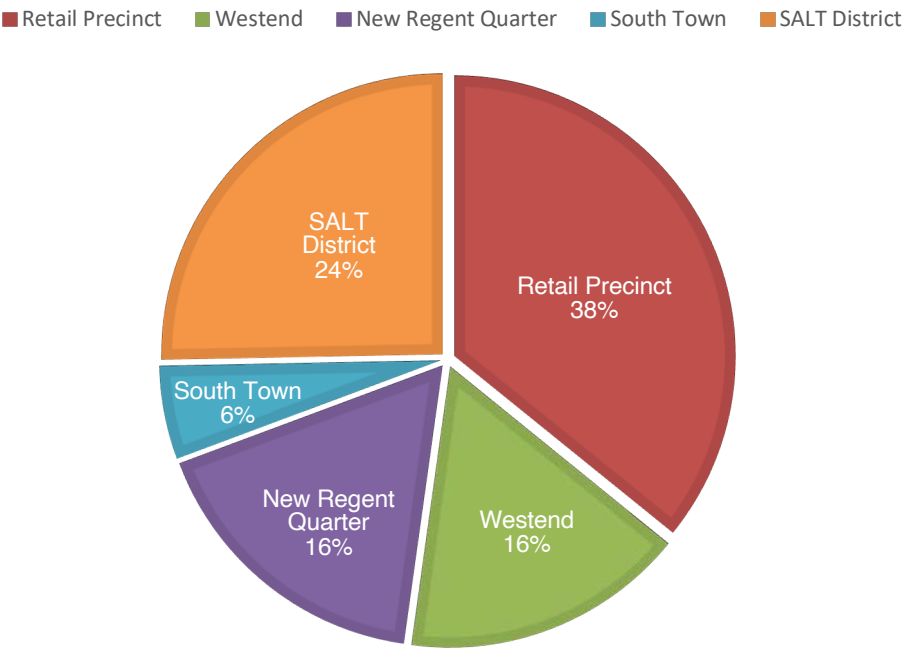
CCBA SERVICE AREA BUSINESSES - WHO WE ARE BY THE NUMBERS



BUSINESS DISTRIBUTION

An analysis of the data and business distribution highlights that the SALT District has a notably high concentration of businesses. However, this is skewed by the presence of several curated workspaces that offer smaller office tenancies, enabling a higher density of businesses to operate within a single building. Of the 269 businesses recorded in the district, more than 90 professional service-based businesses are located within just five of these curated workspace environments.

CCBA SERVICE AREA - BUSINESS DISTRIBUTION



CCBA GOVERNANCE



ANNABEL TURLEY
CCBA Chair

Business Owner
Cashel Pharmacy
Forte Health Pharmacy

First Elected: 2018
Up for Re-Election: 2026



SARAH PRIDDLE
CCBA Treasurer

Executive Finance Manager
Forsyth Barr

First Elected: 2021
Up for Re-Election: 2027



NICKI CARTER
CCBA Secretary

Property Representative
Carter Group

First Elected: 2018
Up for Re-Election: 2027



ANTONY GOUGH
Executive Member

Property Owner
The Terrace

First Elected: 2007
Up for Re-Election: 2027



KERRIE BLOOMFIELD
Executive Member

CHC Properties & Property Manager
ANZ Centre / Hereford Carpark

First Elected: 2018
Up for Re-Election: 2027



JONATHAN BALLANTYNE
Executive Member

Managing Director
Ballantynes

First Elected: 2025
Up for Re-Election: 2027



PETE GLASSON
Executive Member

Managing Partner
Antony & Mates

First Elected: 2022
Up for Re-Election: 2026



ANDREW PLIMMER
Executive Member

Business Owner
Colony Stores

First Elected: 2023
Up for Re-Election: 2027



JOSIE BAKER
Executive Member

Business Owner – Cascade
Craft Embassy | Soul Quarter

First Elected: 2024
Up for Re-Election: 2026



SHAFEEQ ISMAIL
Executive Member

Business Owner – Story & Odeon Restaurants

First Elected: 2024
Up for Re-Election: 2026



ANDREW WHEELLEY
Executive Member

Non-Voting Board Member
Christchurch City Council

Appointed: 2026



PAUL LONSDALE
Manager

Sole Employee and Non-Voting Invited Guest

This year, the Board strengthen its governance structure with the implementation of committees to better support the organisation into the future and better align board structure and workload with our strategic priorities.

▶ **ADVOCACY COMMITTEE**

Chair & Spokesperson: Annabel Turley
Antony Gough & Josie Baler

▶ **MARKETING & ENGAGEMENT COMMITTEE**

Chair: Pete Glasson
Andrew Plimmer, Kerrie Bloomfield & Shafeeq Ismail

▶ **FINANCE COMMITTEE**

Chair: Sarah Priddle
Nicki Carter

